Floor Manager Announcements at Gold Medal Swim School

1. **Introduce yourself and your position:**
   "Hi everyone, can I get your attention for a few moments? My name is_____ and I am your Floor Manager today!"

2. **Ask if you can help anyone:**
   "Please let me know if there is anything I can help you with during your child's lesson or if I can answer any questions. We are so glad you're here today!"

3. **Encourage customers to watch the slide show:**
   "I would like to draw your attention to our slideshow so you can see our announcements, these are updated every week for your convenience."

4. Special Announcement:

"We have started registration for Summer Boot Camps and Swim Team! Boot Camps are where your swimmer could swim Monday through Thursday, for an hour each day. These camps are offered for the months of June and July, and you can pick and choose which weeks you want to do. Summer Swim Team is for Dolphin levels and above and runs for 7 weeks, either 2 days/week (JV) or 4 days/week (Varsity). Summer Swim Team also includes swim meets and dive clinics!

Please come up to the Front Desk to pick up a flyer and let us answer any questions that you may have!"

5. Thank our customers:
"Thanks for swimming with us!"

Time Completed:	Signed: